

# CiMaS HOME CARE PACKAGE PRICING

## 01/07/22

A Home Care Package is a subsidised program funded by the Australian Government to help meet your needs to remain in your own home. The Government pays a subsidy amount to an Aged Care Provider depending on the level of Home Care Package that you have been granted.

As a Provider, CiMaS will give you a budget that informs you of the amount of subsidy you have been allocated and how that subsidy will be spent. Below is a list of fees and charges that can be deducted from your subsidy.

1. **Basic Daily Fee** - this is an optional fee charged by providers and equates to 17.5% of the Aged Pension. Centrelink with mail both you and the provider a letter stating the assessed basic daily fee amount. CiMaS can reduce or waive this fee in some circumstances.
2. **Income Tested Fee** - This is a contribution that you pay for services you receive that is based on what you earn and is determined by the Government. If you are not in receipt of a full Aged Care or Defense Services pension you will need to submit an income test form to Centrelink. The Government will determine how much they will pay of the Home Care Package and how much you will be asked to pay.
3. **Home Care Package Fees** - CiMaS Home Care Package fees are listed below: All Home Care Package clients are subject to the Package Management Fees. This includes administration of your financial records such as processing of invoices, monthly statements, and client budgets.
4. **Care Management Fees** - Care Management fees are also listed below. Our care coordination services are our way of providing personalised care for you that considers your social, physical, and health related needs organised by our Service Navigator.

Package Fees	Services	Monday - Friday	\$ Per Fortnight Managed by our Service	\$ Per Fortnight Self Managed
Package Management	Organizational costs (e.g. Administration Managing safety and quality as required by law Financial management with monthly statements)	Level 1 & 2 10%  Level 3 & 4 15%	L 1 - \$35.00 L 2 - \$60.90  L 3 - \$198.00 L 4 - \$301.70	
Care Management  <b>Care Package Levels</b> L1=Level 1 L2=Level 2 L3=Level 3 L4=Level 4	Health assessment Care Plan development & review Coordination and scheduling of services Providing a point of contact and someone to talk to	Level 1 & 2 5%  Level 3 & 4 10%	L1 - \$17.31 - 20mins L 2 - \$30.45- 40mins  L 3 - \$132.50 - 1hr.20min L 4 - \$200.90 - 2hours	L1- \$17.00 -10min L2- \$30.00- 20min  L3- \$66.35- 1hr-20 L4- \$100.48- 2hr.

## HOME CARE PACKAGE FEE SCHEDULE

Individual Services	Unit Cost	Weekday (6am-6pm)	Weekday (6pm-6am)	Saturdays	Sundays	Public Holidays
Personal Care, Respite Care, Domestic Assistance	Per hour	\$64.04	\$70.56	\$90.14	\$116.24	\$142.35
Lifestyle - Social & recreational Assistance with shopping etc.	Per hour	\$64.04	\$70.56	\$90.14	\$116.24	\$142.35
Sleepover (Inactive)	Per night (10pm – 6am)	N/A	\$262.16	N/A	N/A	N/A
Sleepover (Active)	Per hour	N/A	\$71.86	\$90.14	\$116.24	\$142.35
Nursing Care (Clinical Nurse)	Per Hour	\$127.70	N/A	N/A	N/A	N/A
Nursing Care (Clinical Nurse Consultant)	Per hour	\$151.03	N/A	N/A	N/A	N/A
Nursing Care (Registered Nurse)	Per hour	\$110.40	\$121.79	\$157.55	\$181.12	\$204.70
Nursing Care (Enrolled Nurse)	Per hour	\$89.17	\$98.36	\$127.20	\$146.23	\$165.24
Home Maintenance	Per hour	\$64.04	N/A	N/A	N/A	N/A
Mileage – Community Access	\$1.10 p/km					

## RN CALL OUT FEES

Service Type	Unit Cost	Weekday (4pm – 8AM)	Saturday	Sunday	Public Holidays
Nursing Care Call out	Per hour	\$225	\$225	\$225	\$225
Nursing Care (on call) by phone	Per 15-minute phone call	\$45	\$50	\$55	\$90

CiMaS is a primary health support service designed to empower individuals to maximise their life experiences. We seek to develop a dynamic relationship with the Ipswich community by continually adapting and growing to meet their needs as they are presented.

We aspire to not only provide excellent services to our clients but to attract and develop staff to work with us.

## CANCELLATION POLICY

**PURPOSE:** This policy provides guidance and transparency for the cancellation of services.

**Policy:** When a service is scheduled a significant amount of time has been committed to the coordination of that service to meet your needs. Cancellations create another cascading effect of ongoing costs incurred by our obligations under the workers industrial awards.

**Definitions:**

Cancellation without penalty: An appointment may be cancelled without penalty if more than 24 hours notice is given.

Short notice cancellations: A short notice cancellation is when we receive less than 2 business days or 24 hours' notice of the cancellation. A fee of 100% for the cancelled appointment will be levied on the client's next invoice.

Suspended Services: Services may be suspended without penalty for a period not exceeding 3 months by providing CiMaS with at least 2 weeks' notice.

Suspension of Services: Services will be deemed to be suspended if more than 1 day of services are cancelled.

Cancellation periods that fall over weekend hours: When a cancellation notification period (24hours) falls over weekend hours, these hours will not be included as hours available to provide sufficient notice to cancel services.

Terminating Services: Services may be terminated for any reason with 2 weeks' notification.

### How we distribute the Care Worker hourly fee

- 56% - Care worker base rate, superannuation, leave and allowances
- 6% - Travel time and mileage
- 20% - Training and development
- 12% - Administration including support worker management, insurance, PPE, consumables
- 6% - Margin

